



SOFTWARE/APPLICATIONS FREQUENTLY ASKED QUESTIONS

How do I check that my software has been approved for use on NMCI?

Does NMCI allow the use of my application?

Where can I find the list of approved applications that can be loaded under the developer seat option?

What version of Adobe Exchange is the NMCI standard?

Does the NMCI program allow upgrades to Internet Explorer 6.0?

When will NMCI upgrade its web browser requirements from IE5.5 to IE6.0?

Can I have PaintShop Pro 7.0 installed on my computer?

Will the software seats be updated?

What is the vendor name and version of the CAC reader software that will be installed on the NMCI seats?

What operating system will be provided on buy-back systems?

Where can I view a list of NMCI certified applications?

How do I get a new or different version of a software application installed on my computer?

What is the role of a FAM?

Should I install "critical updates" from the Microsoft web site?

What are the roles and responsibilities relative to cost/build/maintenance for Legacy Applications dual desktops/kiosks?

How can I access my account?

Adobe Acrobat Reader 5 doesn't work with all links to the command directives I need to print.

Can remote scripting or the file scripting object be used on a NMCI website?

How do I check that my software has been approved for use on NMCI?

Your software has been approved for use if it is on the DADMS database.

<https://www.dadms.navy.mil>

Does NMCI allow the use of my application?

All approved applications are listed in the ISF Tools Database Catalog.
<http://www.nmci-eds.com/transition.htm#Legacy>

Where can I find the list of approved applications that can be loaded under the developer seat option?

Refer to ISF Tools Database Catalog
<http://www.nmci-eds.com/transition.htm#Legacy>

What version of Adobe Exchange is the NMCI standard?

Adobe Acrobat Exchange Version 3.0 is the NMCI standard.

Does the NMCI program allow upgrades to Internet Explorer 6.0?

Upgrades to Internet Explorer 6.0 are allowed only for a select group of web-based application users. Please contact your ACTR if you believe you are one of that select group.

When will NMCI upgrade its web browser requirements from IE5.5 to IE6.0?

Internet Explorer (IE6) will be part of the upgrade for XP users. XP is scheduled for release to new users beginning mid-June.

Can I have PaintShop Pro 7.0 installed on my computer?

Yes. Both PaintShop Pro 7.0 & 8.0 are approved legacy applications. Contact the CTR and request the software through the NMCI Help Desk.

Will the software seats be updated?

Yes, EDS-provided software (Gold Disk, Operating System) will be updated during tech refresh. Government owned and provided software will be updated according to the application developer's schedules.

What is the vendor name and version of the CAC reader software that will be installed on the NMCI seats?

The CAC reader software on the Gold Disk load is ActivCard Gold v2.2.
Refer to: http://www.nmci-isf.com/downloads/Gold_disk_contents.pdf

What operating system will be provided on buy-back systems?

Buy-back systems come loaded with a "freeware version of DOS 6.22" for booting the system. Below is the link to FAQs on Asset Disposal. Contact the Help Desk at 866-THE-NMCI (843-6624) if you need additional information. http://www.nmci-isf.com/downloads/AssetDisposal_FAQs.doc

Where can I view a list of NMCI certified applications?

Search the ISF Tools Database Catalog at the link listed below.

<https://usplswebh0ab.plano.webhost.eds.net/isftool/Login.jsp>

How do I get a new or different version of a software application installed on my computer?

NMCI advertises that all deployable computers will be automatically loaded with the proper applications. Contact the Help Desk at 866-THE-NMCI (843-6624). If the Help Desk does not respond in a timely manner, contact your CTR.

What is the role of a FAM?

Functional Area Managers (FAMs) have the responsibility of approving all software applications to be used by NMCI.

Should I install "critical updates" from the Microsoft web site?

No, **DO NOT** install updates of any kind from Microsoft. All updates for your workstation will come directly from NMCI after they have been fully tested and approved.

What are the roles and responsibilities relative to cost/build/maintenance for Legacy Applications dual desktops/kiosks?

The LATG and NRDDG delineate roles and responsibilities a.

How can I access my account?

For assistance, please email one of the two addresses below for assistance:

HelpDesk_NRFK@nmci-isf.com

HelpDesk_SDNI@nmci-isf.com

Why doesn't Adobe Acrobat Reader 5 work with all links to the command directives I need to print?

Contact the NMCI Help Desk at 866-THE-NMCI (843-6624) for assistance setting up Adobe Acrobat Reader 5 to automatically open all web-based .pdf files.

Can remote scripting or the file scripting object be used on a NMCI website?

Web application development guidelines are provided in the Navy Enterprise Application Development Guide (NEADG) that can be accessed at:

<https://neadg.spawar.navy.mil/idg/view/home.do>

http://nmci.navy.mil/Primary_Areas/AppDevForum/SiteTree/2Resources_Tools/Guides

To access the NEADG, request a login and password.